support bulletin NeXTlogo.R 1.eps ¬

feature attractions

announcing NeXTstation and NeXTcube Turbo

A look at the chips and RAM in NeXT's new Turbo products, as well as at the company's plans for making the products available

a preview of Release 3 and more

A peek at new products available later this year

NeXT's strategy for software distribution

The pros and cons of various system software distribution media and an overview of NeXT's current and future distribution plans

a foolproof guide to backups

Tried-and-true methods to help you determine what needs to be backed up and how to do the job right-the first time

dialing up for network service

An overview of on-demand TCP/IP networking: what it is, how it works, and what's available now for NeXT computers

securing your NeXT computer on a WAN

The basic steps you need to take to safeguard a computer granting access to a wide area network

power on?

An explanation of the startup flags and operating system variables you can use when you run into problems starting up your computer

repeat performances

customer education

A schedule of NeXT courses for developers, system administrators, service technicians, and other users

tips and techniques

How to speak UNIX and a tip on troubleshooting gray screens

fyi

A new technical support option and instructions for installing and using your *support bulletin* and NeXTanswers on disk

legal matter

We at NeXT have tried to make the information contained in this publication as accurate and reliable as possible. Nevertheless, NeXT disclaims any warranty of any kind, whether express or implied, as to any matter whatsoever relating to this publication, including without limitation the merchantability or fitness for any particular purpose. NeXT will from time to time revise the software described in this publication and reserves the right to make such changes without obligation to notify the purchaser. In no event shall NeXT be liable for any indirect, special, incidental, or consequential damages arising out of purchase or use of this publication or the information contained herein.

Notice for United States Government End Users:

Restricted Rights Legend:

For civilian agencies: This software is licensed only with "Restricted Rights" and use, reproduction, or disclosure is subject to restrictions set forth in subparagraph (a) through (d) of the Commercial Computer Software - Restricted Rights clause at 52.227-19 of the Federal Acquisitions Regulations.

Unpublished-rights reserved under the copyright laws of the United States and other countries.

For units of the Department of Defense: Use, duplication, or disclosure by the Government is subject to restrictions as set forth in subparagraph (c)(1)(ii) of the Rights in Technical Data and Computer Software clause at DFARS 252.227-7013.

©1992 NeXT Computer, Inc. All rights reserved.

NeXT, the NeXT logo, NeXTstep, NeXTstation, NeXTcube, NeXTdimension, NeXTWORLD, NeXTanswers, Database Kit, Digital Librarian, MegaPixel Display, NetInfo, 3D Graphics Kit, and Workspace Manager are trademarks, and NeXTedge and NeXTWORLD ExPO are service marks of NeXT Computer, Inc. Adobe and PostScript are registered trademarks of Adobe Systems Incorporated. PANTONE MATCHING SYSTEM is a registered trademark of Pantone, Inc. UNIX is a registered trademark of UNIX Systems Laboratories.

Sun and NFS are registered trademarks of Sun Microsystems, Inc. All other

All references in the *support bulletin* are to U.S. keyboards.

trademarks mentioned belong to their respective owners.

subscription information

The *support bulletin* is published by NeXT Computer, Inc. Annual subscriptions cost \$200.00 and may be purchased by calling 1-800-848-NeXT.

editorial

Contributing Editor, European Edition: Mark Wilson Developmental Editor: Carol Westberg

Developmental Editor: Carol Westberg Copy Editors: Toni Haskell, Vince Leone, Beverley Talbott

contributions

Managing Editor: Trish Conlon

Eric Domejean

Dennis Gentry Ken Jochims

Andreas Sautter Wayde Schroeder

Andrew Simms

Lee Tucker Kevin Wells

design and production

Designers: Cynthia Berglund, Margery Cantor

Illustrators: Peter Altenberg, Steve Price Formatter: Judy Severance

Graphics Production Manager: Heidi Bolen Printer: A & a Printers and Lithographers

technical reviews

Dave Cottle Marc Maika

Alan Marcum

Terry Williams

Andreas Sautter Wayde Schroeder

electronic production

Electronic Manufacturing Administrator: J.T. Sison NeXTanswers and Electronic *support bulletin* Administrator: Eric Larson

special thanks

Mike Conley Jeremy `Jez' Dean

Jeremy Jez Dea Flip Dibner Alan Marcum Wayde Schroeder Garth Snyder